

Statutory Instrument No. 77 of 1988

BOTSWANA TELECOMMUNICATIONS CORPORATION ACT
(Cap. 72:02)
TELECOMMUNICATIONS (AMENDMENT) (NO. 2) REGULATIONS,
1988

(Published on 30th June, 1988)

ARRANGEMENT OF REGULATIONS

REGULATION

1. Citation and commencement
2. Amendment of Cap. 72:02 (Sub. Leg.)

SCHEDULE

IN EXERCISE of the powers conferred on the Minister of Works, Transport and Communications by section 30 of the Botswana Telecommunications Corporation Act, the following Regulations are hereby made —

1. These Regulations may be cited as the Telecommunications (Amendment) (No. 2) Regulations, 1988 and shall come into force on 1st July, 1988.
2. The Telecommunications Regulations are amended by substituting for the Schedule thereto the following new Schedule —

Citation
and
Commence-
ment
Amendment
of
(Cap. 72:02
(Sub-Leg.)

“SCHEDULE

**NATIONAL AND INTERNATIONAL TELEGRAM, TELEX AND
TELEPHONE CHARGE INFORMATION**

1. Zones Within Botswana

ZONE 1

Gaborone

Jwaneng

Kanye

Lentsweletau

Letlhakeng

Lobatse

Mochudi

Molepolole

Moshupa

Otse

Pitsane

Ramotswa

Sedibeng

Sikwane

Thamaga

Radio Calls

ZONE 2

Mahalapye

Lerala

Moeng

Machaneng

Palapye

Pilikwe

Sefhare

Serowe

Sherwood Ranch

Shoshong

ZONE 3

Francistown

Bobonong

Letlhakane

Mathangwane

Mmadinare

Sebina

Sefhophe

Selebi-Phikwe

Serule

Shashe

ZONE 4

Maun

Ghanzi

Kasane

Matsiloje	Tonota
Orapa	Tshesebe
Ramokgwebana	Tutume

2. *International Charge Bands*

- A — Namibia, South Africa, Zimbabwe.
- B — Lesotho, Malawi, Mozambique, Swaziland, Zambia.
- C — Angola, Kenya, Tanzania, Uganda.
- D — Europe (countries with telephone country codes beginning with 003 or 004).
- E — Rest of world.

Charge bands apply to Telegram, Telex and Telephone service.

3. *National Telephone Call Charges*

3.1 *ORDINARY LINES (MCU = 17t)*

	<i>Full Rate</i>	<i>Cheap Rate</i>
Local Call Timing	6 minutes	9 minutes
Within zones	40 seconds	50 seconds
Between zones	12 seconds	15 seconds

3.2 *COINBOX LINES (MCU = 25t)*

Local Call timing	7.5 minutes	9.5 minutes
Within zones	70 seconds	85 seconds
Between zones	19 seconds	23 seconds

3.3 *CHEAP RATE (FOR DIALLED CALLS ONLY)*

Monday — Friday	2000 hours	— 0800 hours
Weekends	1300 hours Saturday	— 0800 hours Monday
Public Holidays	Full 24 hour period	

NOTE: All local calls made from electromechanical and manual exchanges remain untimed.

3.4 *OPERATOR CONTROLLED CALLS*

Minimum charge 3 minutes - no cheap rate.

	<i>Ordinary Lines</i>	<i>Coinbox</i>
Local	18t per minute	25t per minute
Within zones	30t per minute	50t per minute
Between zones	88t per minute	100t per minute

After the 3 minute minimum charge, ordinary lines are charged by the minute and coinbox lines are charged in multiples of 3 minutes.

3.5 *AUTOMATIC ALARM CALLS*

Each call	34t
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4. *International Telephone Call Charges*

4.1 *INTERNATIONAL DIRECT DIAL (IDD)*

	<i>Second per unit (17t)</i>	
	<i>Full Rate</i>	<i>Cheap Rate</i>
Charge Band A	7.9	8.8
Charge Band B	5.8	—
Charge Band C	2.3	—
Charge Band D	1.8	—
Charge Band E	1.5	—

1. Coinboxes are restricted to Band A and B.
2. There will be no cheap rate charges for international operator assisted calls where IDD is available to the customer.
3. All subscribers on electromechanical and manual telephone exchanges who cannot dial their own IDD calls, will be charged at the equivalent IDD rate with normal operator services and minimum charges.

4.2 *OPERATOR CONTROLLED CALLS*

Minimum charge 3 minutes

After the 3 minutes minimum charge ordinary lines are charged by the minute and coinbox lines are charged in multiples of 3 minutes.

ORDINARY LINES

Charge Band A	P1,60 per minute
Charge Band B	P2,00 per minute
Charge Band C	P5,30 per minute
Charge Band D	P6,70 per minute
Charge Band E	P7,90 per minute

Coinbox calls are restricted to Charge Bands A and B at the following rates: —

	<i>Per 3 minutes</i>
Charge Band A	P5,00
Charge Band B	P6,00

4.3 *MISCELLANEOUS OPERATOR SERVICE CHARGE*

Personal call	1 minute call charge
Collect call	1 minute call charge
ADC	P1,25
Radio call charge	P0,70

Fixed time, Operator Connected Alarm Call and Report Charge Services have been discontinued.

5. *Telegram Charges*

(Minimum 7 words)

5. 1 *BOTSWANA TELEGRAMS*

Charge 12t per word

5. 2 *INTERNATIONAL TELEGRAMS*

Charge Band A	—	30t per word
Charge Band B	—	48t per word
Charge Band C	—	59t per word
Charge Band D	—	77t per word
Charge Band E	—	89t per word

5.3 *MISCELLANEOUS CHARGES*

Copying fee per page	P2,00
Search fee per day searched	P2,00
Annual Registration of telegraphic address	P27,00

6. *Telex Charges*

6.1 *BOTSWANA CALLS*

Calls within same zone	P0,26 per minute
Calls between zones	P0,52 per minute

6.2 *INTERNATIONAL CALLS*

Charge Band A	—	P0,90 per minute
Charge Band B	—	P1,18 per minute
Charge Band C	—	P4,48 per minute
Charge Band D	—	P6,44 per minute
Charge Band E	—	P6,94 per minute
minimum charge 1 minute		

6.3 *Calls connected by the operator* have a 3 minute minimum charge.
Fractions of minutes above 3 minutes are rounded up.

6.4 *TELEX BOOTH*

Service charge P2,00 per minute, in addition to the call charge.

7. *Exchange Line Rentals*

An established route is a route that has ten or more working telephone exchange lines, external extensions or private wires.

Where there are less than 10 applicants the cost of constructing a special route (beyond 2 spans of drop wire) is shared among the applicants as a connection fee. Rental as standard.

	<i>Connection Charge</i>	<i>Quarterly Rental</i>
1. Residential exchange line	150	38
2. Non-residential exchange line	166	45
3. Government exchange line	155	41
4. Government PABX extension	166	60

5. Manual exchange line	149	33
6. Party line manual	149	40
7. DDI lines	166	60
8. Outgoing trunk lines (used on PABXs)	166	45
9. REMOVALS are treated on a cease and provide basis.		
10. TEMPORARY EXCHANGE LINE SERVICE		
Minimum rental is one month.		
Double connection fees are charged.		

8. Extension Rentals

	<i>Connection Charge</i>	<i>Quarterly Rental</i>
1. Internal extension	55	21
2. Internal extension with socket only	55	7
3. External within customers curtilage or within same cabinet area	150	30
4. External extension routed outside customers curtilage i.e. routed through public network within the same exchange area	330	115
5. Where 'A' end is in one exchange area and 'B' end is in another. See 6 below		
6. Charges for all External Extensions which extend beyond an exchange boundary will be specially assessed subject to the following conditions: —		
6.1 adequate spare capacity exists on the route(s) concerned.		
6.2 the circuits are pre-emptible i.e. B.T.C. reserves the right to give customers 30 days notice that service will be terminated and the circuits reserved for B.T.C. use.		
7. Charges (1), (2) and (3) are added to any plan system on which they are used.		
8. Temporary service. Double connection charge and rental. Minimum chargeable rental one month.		

NOTE 1 External parallel extensions are only provided within subscriber's curtilage and wired directly. For longer distances a plan system using 2 wires must be used for which additional charges will be raised.

NOTE 2 External extensions beyond an established route may raise special construction charges and/or abnormal rental — see above.

9. Telephone Instruments Rentals

	<i>Connection Charge</i>	<i>Quarterly Rental</i>
1. Standard telephone 700 dial type		

741 wall model		included in
Statesmans (decadic or MF)	—	line rental
2. Change of instrument	55	—
3. Facility telephone 200/300	*	48
4. PBT 600s (teleace) (no longer purchased)	*	48
Telextra telephone	*	48
Hypercon TX500	*	48
Secraphone (no longer purchased)	*	48
5. Statesman with lock	*	18
6. Answerphone	*	48
7. Headset	*	18
8. Computer phone (no longer purchased)	*	18
9. Compact (Krone)	*	18
10. Frankfurt (TK4.20) with lock	*	48
11. Facsimile Canon 220 Machine	55	540
12. Subscriber' private meter (also requires 16 khz pulse see item 13)	*	18
13. Subscriber's pulse metering (SPM) 16 khz	*	12
14. Special facilities on AXE exchange		
Class of service 2	*	25
Class of service 3	*	37,50
Class of service 4	*	50
15. Weather proof telephone (yellow)	*	48
16. Magneto telephone	*	39

NOTE 1* These item do not attract additional connection charges when provided at the outset in new installations. When required in place of existing telephone charge as for change of instrument (P55).

NOTE 2* Rentals to be added to rental of PBX extensions or exchange lines etc.

NOTE 3 For sale items see page 17

10. Miscellaneous Telephone Service Charges

	Connection Charge
1. Internal removal of any part of an existing installation (Shift) Charge to be half standard connection charge of each item moved. Minimum charge P55,00. Exceptions-PBX consoles/equipment and VHF telephones where work is carried out on cost of works basis.	55
2. Reconnection of exchange line from TOS procedure following non-payment of account.	40

3. TOS at customer request. Charge for each period of TOS.	34
4. Ex-directory charge.	22
5. OCB (Outgoing calls barred) at customers request. Charge for each period of OCB. See Section 21.2	25
6. Change of number interception (CNI) per period, usually 3 months.	34
7. Take over in situ.	55
8. Change of number at customers request.	55
9. Change of instrument.	55
10. Class of service change.	55
11. Change of name and/or address for the same user.	10
12. Additional telephone directories above free issue quota.	5
13. Telephone/telex directories of other countries when available.	Cost Plus 25%
14. Change of line cord for non-standard instrument.	55
15. Type approval test for non-standard apparatus	130
16. Replacement of lock due to loss of keys or damage. Single payment.	55
17. Damage to telephone requiring replacement.	55
18. Copying and search fees	
— Copying fee per item	P2,00
— Search fee per day per item	P2,00

11. Mitel PABX Rentals

	<i>Connection Charge</i>	<i>Quarterly Rental</i>
1. SX5 (2+6) (No longer purchased)		300
2. SX10 (no longer purchased)		
4+8		345
4+16		615
6+16		658
8+16		690
3. SX10 Super (no longer purchased)		
4+8		424
4+16		636
6+16		690
8+16		716
4. SX10E		
2+8 (without console)	530	424
4+8 (without console)	636	477
4+32	954	954
6+32	1060	1007
8+32	1219	1060

5. SX20 (no longer purchased)		
4+8		477
4+24		954
4+48		1665
6+24		1060
6+48		1780
8+24		1188
8+48		1908
6. SX100 or sub equipped SX200		
4+24 (basic)	1166	1060
4+32	1272	1272
8+48	1590	1908
8+56	1696	2120
12+48	1696	2120
12+56	1802	2332
12+64	1908	2544
7. SX200		
8+96	2120	2756
12+96	2226	2968
8+120	2438	3392
12+128	2650	3816
16+120	2650	3816
8. SX200 GENERIC 1000	8000	12000
9. Printer	300	360
10. Additional 4 exchange line card	55	212
11. Additional 8 extension card.	55	212
12. Additional superset card	55	212
13. SX100/SX200 remote maintenance facility	110	265
14. Standby Power	110	265
15. Remote display/attendant console	110	159
16. MAINTENANCE CUSTOMER OWNED PABXs (within 20 k/m of regional office)		
SX100	—	477
SX200	—	742
Up to 100 extensions	—	477
Up to 200 extensions	—	742
Up to 300 extensions	—	954
Up to 400 extensions	—	1272

NOTE: No spares included. Terms to be reviewed annually.

Locations outside 20/km of regional office to be specially assessed.

17. Superset 4	—	51
18. Superset 3	—	27

19. Stabilac black box	*	21
20. Voltage stabiliser	*	51

NOTE 1 First figure represents the number of exchange lines that can be connected.
Second figure represents the number of extensions that can be connected.

NOTE 2 Above charges are for the PABX equipment only. Additional rentals are charged for each exchange line and extension.

NOTE 3 Some systems are no longer in stock. The prices are quoted for existing installations.

NOTE 4 SX100/S200/G1000 can be purchased by customer as an alternative to renting.

12. *T. and N. TR40 Key System Rentals*

	<i>Connection Charge</i>	<i>Quarterly Rental</i>
1. One cabinet (maximum 12 ports)	848	350
2. Two cabinets (maximum 24 ports)	1113	700
3. Three cabinets (maximum 36 ports)	1378	1050
4. Four cabinets (maximum 48 ports)	1643	1400
5. Five cabinets (maximum 60 ports)	1908	1750
6. Six cabinets (maximum 72 ports)	2173	2100
7. Music on hold chip (uses one port)	55	51
8. Additional cabinet	265	350
9. TR40 telephone	*	30
10. Hands free facility for TR40	*	18
11. Call logging equipment	110	300
12. Uninterrupted power supply (UPS)	55	212

NOTE Smallest Configuration 2 E/Ls
and 6 extensions.

Maximum exchange lines 12.

13. *Coinboxes*

	<i>Connection Charge</i>	<i>Quarterly Rental</i>
1. Public coinbox with internal shelf	—	—
2. Public coinbox with wall mounted canopy (external)	—	—
3. Public coinbox with free standing pedestal and canopy (external)	—	—
4. Renters coinbox with (internal) shelf	180	72
5. Renters coinbox with wall		

mounted canopy (external)	356	90
6. Renters coinbox with free standing pedestal and canopy external	594	106

NOTE Electricity supply for external canopies is the responsibility of the renter.

14. *Plan Set Rental*

	<i>Connection Charge</i>	<i>Quarterly Rental</i>
1. Plan 107 (main with one , extension with intercom). — No longer purchased	150	18
2. Plan 105 (main with two extensions with intercom). No longer purchased	55	21
3. Plug and socket arrangements		
3.1 Additional socket	55	7
3.2 Two sockets and Bell	55	18

NOTE When an extension is provided, add to the above charges the extension charges at item 5.

4. Internal Bells (any distance)		
4.1 Normal	55	9
4.2 Loud ringing	128	13
4.3 Night Service	55	13
5. External Bells (within 200 m)		
5.1 Night Service (80D)	80	13
5.2 Mains ringing	160	16

NOTE Additional charges beyond 200 meters are raised and special construction charges may be applicable. See item 5.

6. DFG Cockpit attendant telephone provided	234	144
7. SOPHO KI Kyesystem		
1+1 with one keymodule	55	42
1+2 with one keymodule	75	51
1+3 with one keymodule	80	60
Additional keymodule	*	18
SL2 telephone	*	18

15. *Keysystem (Miscellaneous) Rentals*

	<i>Connection Charge</i>	<i>Quarterly Rental</i>
1. House exchange	—	96

Switching unit 10 lines	—	297
2. Intercom system	—	297
3. Intercom Instrument	—	65
4. PMBX 2+4	322	78
PMBX 2+6	357	96
PMBX 3+9	386	141
PMBX 4+18	450	255
PMBX 5+20	515	282
PMBX 5+50	580	360

16. *Telex Rentals*

	<i>Connection Charge</i>	<i>Quarterly Rental</i>
1. Siemens T100 machine	450	480
2. Sagem TX—20 machine	450	480
3. Off line machine Siemens T100	120	360
4. Off line machine Sagem TX—20	120	360
5. Telex line only	320	220
(customer owned machine)		
6. Shift of machine	150	—
(internal removal)		
7. Removal of machine	450	—
cease and provide procedure		
8. Temporary disconnection and		
recovery	55	—
9. TOS for non payment	40	—
10. Change of number and/or		
answerback	55	—
11. ATX special facilities	55	27
12. Change of name for same user	10	
13. Take over in situ	120	

NOTE Each telex machine can have an answerback of up to 5 letters.

17. *Private Wire Rentals*

	<i>Connection Charge</i>	<i>Quarterly Rental</i>
(Within Botswana and exclusive of any terminal equipment)		
1. Internal private wire	55	21
2. PW within Customer's curtilage or within same cabinet area		
2400 B.P.S.	50	60
4800 B.P.S.	186	77
9600 B.P.S.	223	93

3. Where 'A' end is the exchange and 'B' end within same exchange area		
2400 B.P.S.	300	123
4800 B.P.S.	372	154
9600 B.P.S.	446	185
4. Where 'A' end and 'B' end are in different locations within same exchange area.		
2400 B.P.S.	370	185
4800 B.P.S.	462	231
9600 B.P.S.	555	277
5. Where 'A' end is in one exchange area and 'B' is in another exchange area	by special assessment See note 5	
6. Modems		
Modem 4123x (300/600/1200 B.P.S)	55	150
Modem 4242x (1200/2400/B.P.S.)	55	225
Modem 4960FTX (4.8/7.2/9.6 B.P.S.) include datel incase (4001HX)	55	420
7. Datel Shelf (4006X) and Datel multibase (4002X) for up to 10 modems	2950	—

NOTE 1 PW charges are 'per cable pair'. For a four wire circuit charges are doubled.

NOTE 2 PW charges are added to Leased Circuit charges (which only cover international half-circuit and back haul to Gaborone ITSC).

NOTE 3 PWs beyond an established route may raise special construction charges.

NOTE 4 Gaborone is treated as one Exchange Area. All other Auto Exchanges and RLUs are Exchange Areas.

NOTE 5 Charges for all Private Wires which extend beyond an exchange boundary will be specially assessed subject to the following conditions: —

5.1 adequate spare capacity exists on the route(s) concerned.

5.2 the circuits are pre-emptible i.e. B.T.C reserves the right to give customers 30 days notice that service will be terminated and the circuit(s) reserved for B.T.C. use.

NOTE 6 Circuits are provided for performance of 2400 B.P.S. No guarantees can be given for performance at higher speeds.

18. *Radio Telephone Service Rentals*

	<i>Connection Charge</i>	<i>Quarterly Rental</i>
1. Single channel service	s.a.	744
2. S +DX equipment	250	900

3. SR radio equipment (not in a village)		
1 Subscriber	1860	744
2 Subscribers	930	372
3 Subscribers	620	248
4 Subscribers	465	186
5 Subscribers	372	148
6 Subscribers	310	124

19. *Leased Circuit Rentals*

	<i>Connection Charge</i>	<i>Quarterly Rental</i>
1. Leased circuit Gaborone/Johannesburg		
— telephone	500	9000
— data	500	10000
— telegraph 75 B.P.S.	500	3500
— telegraph 50 B.P.S.	500	3000
2. Leased circuit Gaborone/Harare		
— telephone	500	10000
— data (up to 2400 B.P.S.)	500	12000
— telegraph 75 B.P.S.	500	4500
— telegraph 50 B.P.S.	500	3800
3. Leased circuit Gaborone/Lusaka		
— telephone	500	14000
— data (up to 2400 B.P.S.)	500	16000
— telegraph 75 B.P.S.	500	4600
— telegraph 50 B.P.S.	500	4200
4. Leased circuit Gaborone/United Kingdom		
— telephone	500	25000
— data (up to 2400 B.P.S.)	500	30000
5. Leased circuit date interim charge	—	5000
6. Hubbing equipment	*	120
7. Off line telex	120	360
(alternative code when billing under telephone number)		

NOTE 1 Private wire charges are added to the leased circuit charge to cover the local landline.

NOTE 2 The cost of conditioning a line will be specially assessed. (s.a.). Circuits are provided for performance of 2400 B.P.S. No. guarantees can be given for performance at higher speeds.

20. *Sale Items*

1. Rondo telephone (no longer purchased)	175
2. Septre telephone	165
3. Three metre extension cord	12
4. Plug-in tone ringer	35
5. Dual socket adaptor	17
6. Statesman Locking Device	16

NOTE: Other items will come available from time to time. Everything is sold with a six month guarantee. Items can be bought for cash over the counter or charge to a telephone account.

21. *Stationery (Telex and Fax)*

1. Ribbons Sagem or Siemens	3
2. Ribbons OKI or Epson printer	12
3. Punch tape	3
4. 1 ply plain	6
5. 2 ply plain	8
6. 2 ply printed	10
7. 3 ply printed	12
8. Fax paper	35

22. *Radio Licence Fees*

	<i>Quarterly Fees</i>
1. Amateur	4
2. Aeronautical Ground	15
Aircraft upto 6 seats (<i>a</i>)	10
Aircraft upto 12 seats (<i>a</i>)	19
Aircraft more than 12 seats (<i>a</i>)	26
3. HF Transceiver (<i>b</i>)	50
Within 10 km Gaborone	30
Within 10 km any other exchange	15
Beyond 10 km from any exchange	15
Mobile (<i>c</i>)	
4. VHF/UHF Transceiver	15
5. Citizens band	4
6. Radio Transmitters for security	
Base station	15
Remote station	7

NOTE The licence period is from 1st January to 31st December. For periods of less than a quarter, the full quarterly fee is charged. Issue of licence is subject to production of acceptable certificate of competence.

- (a) Including crews.
- (b) Excluding citizens band.
- (c) Not to be used within 10 km of telephone exchange.

23. *Deposits*

A refundable deposit is required before any new subscriber can receive service. This would also apply to an old subscriber who was being re-connected to the telephone system following a cease and recover for non-payment. (See note below).

The rates are (a) New residential Subscriber	=	P100
(b) New Non-residential Subscriber	=	P400

NOTE: No charge is made if the disconnection is found to be due to a mistake by B.T.C."

MADE this 10th day of June, 1988.

C.J. BUTALE,
*Minister of Works, Transport and
Communications.*

L2/7/255 III